Whitelisting React News Newsletters

December, 2023

If you are having trouble receiving emails from your React News subscription or if your users' subscriptions are being automatically unsubscribed, *please send this to your organization's IT/Information Security department for processing so they may follow their own internal best practices & procedures regarding whitelisting.*

The following guide contains basic whitelisting instructions for Mimecast, Microsoft Exchange, Microsoft Defender, and Google Workspace (formerly G-Suite).

React News email delivery uses a dedicated IP address to reduce the risk of blacklisting and improve deliverability and performance with our customers.

> Email addresses: enquiries@reactnews.com and info@reactnews.com
> Address: mail.reactnews.com
> IP Address: 198.2.182.101

Below are some basic guides to whitelist the above emails and IP address ranges within the most common email firewalls:

Mimecast:

Please create one policy for email and a separate policy for IP Ranges

1. Log onto the Mimecast Administration console.
2. Open the Administration Toolbar.
3. Select **Gateway | Policies**.
4. Select **Permitted Senders**.
5. Select **New Policy**.
6. Select the appropriate settings under the Options, Emails From, Emails To, and Validity sections.
7. For Emails:
   A. Enter our emails (above) in the **Emails From** > **Applies From** > **Specifically Field**.
   B. Enter our IP address (above) in **Validity** > **Source IP Ranges**
8. If you continue to have issues receiving React News messages, please contact Mimecast Support:

https://community.mimecast.com/s/contactsupport

Microsoft Exchange:

Please create one policy for email and a separate policy for IP Ranges

1. Sign into Microsoft's Exchange Admin Center
2. In the Menu on the left Scroll down and select **Mail Flow**
3. Select **Rules**

4. Select + **Add a rule**, then click **Create New Rule**
5. Name the rule
6. For Email:
    A. Under Apply this rule **if sender > domain is: Enter our email domains**

    For IP Ranges:

    B. Under Apply this rule **if sender > IP address is in any of these ranges or exactly matches**: **Enter our IP address (above)**
7. Click Save
8. The Bypass spam filtering rule is automatically configured for you. Scroll down and click **Next**.
9. Leave all settings in "Set rule settings" as their default values and click **Next**.
10. Review your settings and click **Finish**.
11. If you continue to have issues receiving React News messages, please contact Microsoft Support:

https://support.microsoft.com/en-us/contactus

Microsoft Defender:

Please create one policy for email and a separate policy for IP Ranges

1. Sign in to Microsoft 365 Defender portal
2. Scroll down and select **Email & Collaboration**
3. Select **Policies & Rules**
4. Select **Threat policies** in the list.
5. **Under Policies**, select **Anti-Spam**
6. For Email:
    A. Select **Anti-spam inbound policy (Default)**
    B. Scroll down to Allowed And Blocked Senders and domains to Select **Edit allowed** and blocked senders and domains in the fly-out.
    C. In the fly-out under Allowed, select Allowed domains
    D. Click the **Add Domains +** button to **add our domain** and press **Enter/Return** to add them to the list.
    E. Select **Done**
    F. Click **Save**
7. For IP Ranges
    A. Click on **Connection Filter Policy (Default)**
    B. Click **Edit connection filter policy** in the fly-out
    C. **Add our IP address (above)**
    D. **Enable** Turn on safe list
    E. Click **Save and close** to apply the settings.
8. If you continue to have issues receiving React News messages, please contact Microsoft Support:

https://support.microsoft.com/en-us/contactus

Please create one policy for email and a separate policy for IP Ranges.

1. Sign in to your Google Admin Console with an administrator account and select Apps.
2. Select **Google Workspace**
3. Select **Gmail**
4. Select **Spam, Phishing and Malware**
5. On the left, select the top-level organization, which should be your company domain.
6. For Emails:
   a. Scroll down and select the **Spam** section. and click **Configure**. If the setting is already configured, point to the setting and click **Edit** or **Add Another**.
   b. For a new setting, enter a unique name or description.
   c. Check the Bypass spam filters for messages received from addresses or domains within these approved senders lists box.
   d. Click Use existing list or Create or edit list to select an existing list, or create a list of approved senders. To add a new list:
   e. Click **Create** or **Edit** list.
   f. Scroll to the bottom of Manage address lists, and click **Add address list**.
   g. Enter a name for the new list
   h. Click **Add address**
   i. Enter email addresses
   j. Enter whitelisting technical information at the top of this article.
   k. Click **Save** to save the new address list.
   l. At the bottom of the settings page, click **Save** to save the new spam setting.
7. For IP Ranges:
   a. Click the Email allowlist section.
   b. **Enter our IP address** (at the top of this article) and click **Save**.
8. If you continue to have issues receiving React News messages, please contact Microsoft Support:

https://support.google.com/a/answer/1047213?hl=en&ref_topic=7067151&sjid=63749 40446563312605-NC